

## About the authors

Guy Howard is an Infrastructure and Urban Development Adviser with the Department for International Development (UK), currently seconded to the Arsenic Policy Support Unit of the Government of Bangladesh. He has been involved in the development of the WHO *Guidelines for Drinking-Water Quality* as co-ordinator for Monitoring and Assessment in the Protection and Control of Drinking-Water Quality Working Group since 1996.

Jamie Bartram is the Co-ordinator of Water, Sanitation and Health in the Protection of Environment and Health Division in WHO. He co-ordinated the development of the third edition of the WHO *Guidelines for Drinking-Water Quality* and was involved in the preparation of the second edition of the *GDWQ* and the preparation of Volume 3 of the *GDWQ*.

## References

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- 6 WHO (1999) *Guidelines for monitoring, surveillance and control of water supplies in medium sized towns*, WHO Bangladesh, Dhaka, Bangladesh.
- 7 Rojas, R. (2002) 'Guidelines for the surveillance and control of drinking water quality', CEPIS, Lima, Peru.
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## webwatch

### Water-safety plans

- **WHO Guidelines on Drinking Water Quality (2004)**  
This fully revised third edition discussed elsewhere in this issue is available at:  
<http://whqlibdoc.who.int/publications/2004/9241546387.pdf>
- **Safe piped water: Managing microbial water quality in piped distribution systems (2004)**  
The information and conclusions contained in *Safe Piped Water* are described as being intended for policy makers and those responsible for formulating 'Water Safety Plans' for the supply of drinking water. The book is also described as being highly relevant to engineers and scientists who are responsible for water-supply planning, operations and monitoring. Full text available for downloading.  
[http://www.who.int/water\\_sanitation\\_health/dwq/en/safepipedwater.pdf](http://www.who.int/water_sanitation_health/dwq/en/safepipedwater.pdf)
- **Watermark**  
This is a worldwide website for drinking-water supply surveillance and monitoring in developing and transitional countries. The site is structured around a reference manual providing detailed description of urban surveillance, guides for implementation based on Ugandan experience, surveillance tools and reports and case studies from programmes.  
<http://www.lboro.ac.uk/wedc/watermark/index.htm>
- **Bangladesh Arsenic Policy Support Unit (APSU)**  
This site provides information on the development of risk management plans for arsenic-affected waters. There are links to APSU studies and reports detailing experience of applying the WHO guidelines for drinking-water quality in Bangladesh.  
<http://www.apsu-bd.org>
- **Drinking water standards for New Zealand 2000**  
This lists the maximum concentrations of chemical, radiological and microbiological contaminants acceptable for public health in drinking water.  
[http://www.moh.govt.nz/moh.nsf/wpg\\_index/Publications-Drinking-Water+Standards+for+New+Zealand+2000](http://www.moh.govt.nz/moh.nsf/wpg_index/Publications-Drinking-Water+Standards+for+New+Zealand+2000)
- **How to prepare and develop public health risk-management plans for drinking-water supplies**  
These plans are an adaptation of Water Safety Plans based on the Hazard Analysis and Critical Control Points (HACCP) principles to help create and operate a public health risk-management plan for drinking-water supply.  
<http://www.moh.govt.nz/moh.nsf/238fd5fb4fd051844c256669006aed57/cca65c18b2e29251cc256a7900082b9c?OpenDocument>
- **UBA – German Environment Agency**  
An international conference in Berlin in 2003 to promote the understanding of currently available approaches to risk management, particularly of approaches using elements of HACCP. A further aim was the exchange of current experience with this approach in relation to other quality-management systems applied to secure drinking-water safety.  
<http://www.polarpixel.de/archiv/uba/>
- **The Sphere Project**  
The Sphere Humanitarian Charter and Minimum Standards in Disaster Response has a chapter on water, sanitation and hygiene promotion. It includes qualitative minimum standards, key indicators to measure and communicate results and guidance notes to consider when applying the standards and indicators in different situations.  
[http://www.sphereproject.org/handbook/html/4\\_ch2.htm](http://www.sphereproject.org/handbook/html/4_ch2.htm)
- **Sanitation Connection**  
The Monitoring and Evaluation topic of Sanitation Connection provides an introduction to these issues, with links to online key references, publications and websites.  
<http://www.sanicon.net/titles/topicintro.php3?topicId=41>

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